

ITC LIMITED
INVESTOR COMPLAINTS FOR THE MONTH ENDING 30TH APRIL, 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	-
2	SEBI (SCORES)	0	0	0	0	0	0	-
3	Stock Exchanges	0	0	0	0	0	0	-
4	Other Sources (if any)	0	0	0	0	0	0	-
5	Grand Total	0	0	0	0	0	0	-

Note : None of the letters received during the month of April 2024 directly from the shareholders or investors / forwarded by Stock Exchanges / through SCORES qualified as 'complaint' in terms of the Complaint Identification Policy of the Company. During the month, eight letters were forwarded by NSE / received through SCORES / ODR Portal and the same were promptly responded to.