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22<sup>nd</sup> February, 2021

The Manager
Listing Department
National Stock Exchange of
India Ltd.
Exchange Plaza,
Plot No. C-1, G Block
Bandra-Kurla Complex
Bandra (East)
Mumbai 400 051

The General Manager
Dept. of Corporate Services
BSE Ltd.
P. J. Towers
Dalal Street
Mumbai 400 001

The Secretary
The Calcutta Stock
Exchange Ltd.
7, Lyons Range
Kolkata 700 001

Dear Sirs,

### **Participation in Investor Conference**

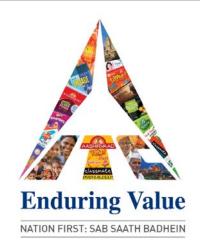
Further to our letter dated 16<sup>th</sup> February, 2021 on the subject, we enclose, in terms of Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 (Listing Regulations), a copy of the presentation made by Mr. S. Puri, Chairman and Managing Director of the Company, at the 'Kotak Chasing Growth 2021 Conference' organised by Kotak Securities Limited on 22<sup>nd</sup> February, 2021.

We also write to advise, pursuant to Regulation 30 of the Listing Regulations, that the Company's representative(s) will be virtually attending the 'IIFL's Enterprising India Global Investors Conference' being organised by IIFL Securities Limited on 23<sup>rd</sup> February, 2021.

Yours faithfully, ITC Limited

(R. K. Singhi)
Executive Vice President &
Company Secretary

Encl: as above



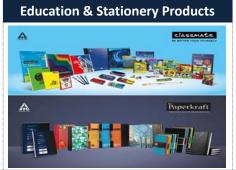
### **Creating Enduring Value Through Responsible Competitiveness**

**Focus on FMCG Business & Sustainability** 

Kotak Securities Investor Conference 22<sup>nd</sup> February, 2021





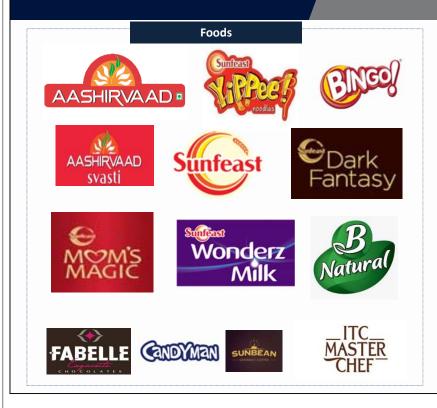




### **25 World-Class Mother Brands**

### Creating, Capturing & Retaining Value in India





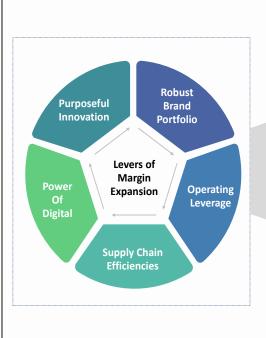


### **ITC FMCG Rapid Scale up in Revenues** (₹ cr.) 12844 12505 11329 10512 9731 9038 8122 7012 5545 4482 3642 2009-10 2010-11 2011-12 2012-13 2013-14 2014-15 2015-16 2016-17 2017-18 2018-19 2019-20 3rd Largest FMCG Player in India One of the Fastest Growing Foods Businesses in India

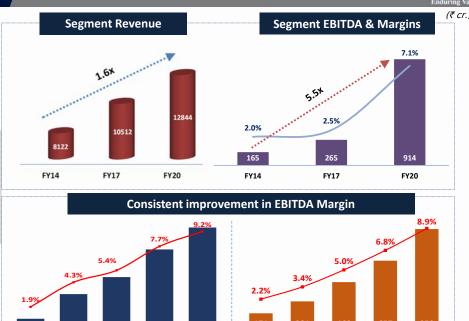
# Significant increase in Scale & Profitability in last 3 years

### Segment EBITDA Margins up 460 bps in last 3 years





**ITC FMCG** 



# Robust Revenue Growth & Margin Expansion Industry Leading Growth Revenues up 16% YTD FY21 Robust Margin Expansion +210 bps YTD FY21. Restructured Lifestyle Retailing Business 9 ICMLs Commissioned Capacity utilisation scaled up

### **Recent Performance**

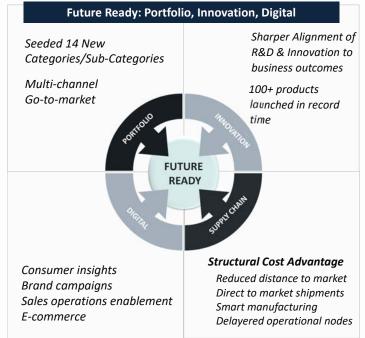
FY21

-Segment Margin%

FY19

Q3
Segment EBITDA (Rs. cr.)

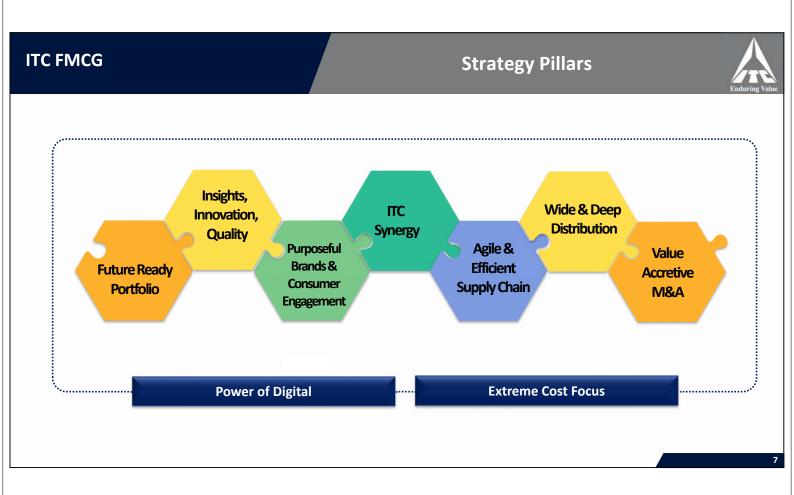


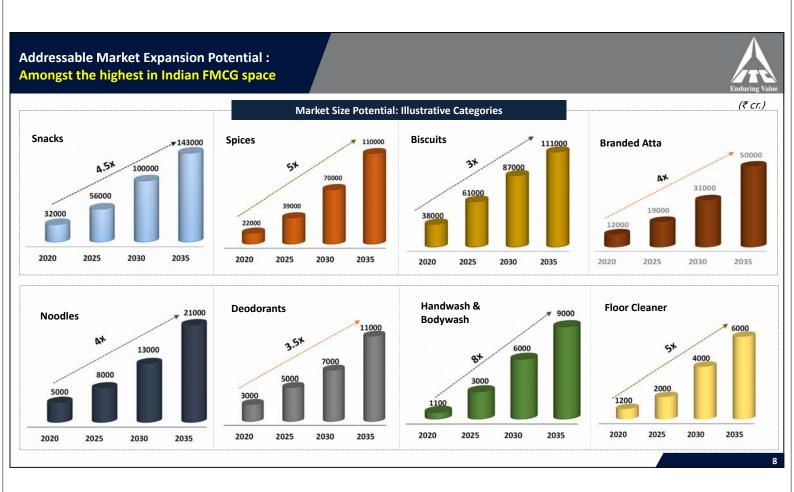


YTD Q3

Segment EBITDA (Rs. cr.)

-Segment Margin%





# **Building A Robust FMCG Business Stronger, Swifter, Future Ready**

### **Strong Growth Platforms**











Figures above denote Annual Consumer Spends

### Insight + Innovation >> Impact









### **Consumer Intimacy**

**Sunfeast Dark Fantasy** 

Choco Chip, Choco Nut Fills

### Insight + Innovation >> Impact







Sunfeast





### **Fuelling Growth through Innovation**

### **Cutting-edge R&D capability** Life Sciences & Technology Centre, Bengaluru





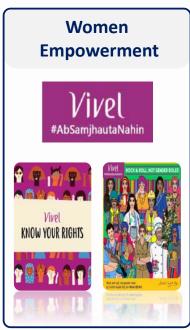




### **Building Brands With Purpose**











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### **Driving Digital Engagement**

### **Building Influencers and Communities**









### **Driving Digital Engagement**

### **Educating & Engaging Consumers**









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### **Creating Impactful Communications**









### **Creating Impactful Communications**







### **Building on India's Passion**



### **Immersive Mass Media Content**





Puja for India's





### **Impactful Brand Campaigns**

### **Global Recognition**





Savlon's innovative 'Healthy Hands Chalk Sticks' initiative bagged 7 Cannes Lions

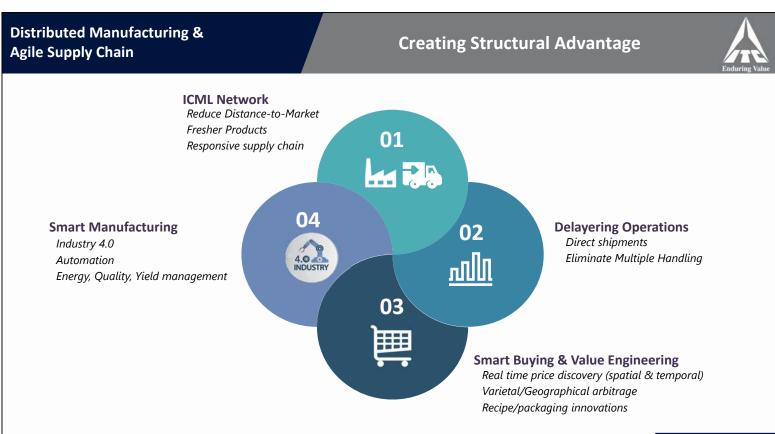




Savlon - 1st Indian brand to win Grand Prix for 'Creative Effectiveness' at Cannes



### **Building A Robust FMCG Business Smart & Agile Value Chain Smart Consumer Smart Trade** App for online ordering/engagement with top outlets • Virtual Salesman App for online Tech ordering/scheme communication Continuous **Superior Consume** Tracking & Insights & Al driven customised consumer offers Feedback Innovation Solutions integrated with POS solutions Payments & Channel Financing, Direct Payments Financing Enhanced Impactful Brand Shopper Campaigns & Experience Engagement Whatsapp based store locator & B2B2C ordering Multi Channel **Future Fit Distribution Smart Planning Smart Manufacturing Smart Processes** Go-To-Market **Smart Operations**



### **Sales & Distribution**

### **Resilient & Robust**





### **Agri Business**



- Leading Agri Business player in India
- Pioneer in Rural Transformation
- No. 1 in Leaf Tobacco



 Sourcing & Supply operations spread across 22 States covering Wheat, Oilseeds, Coffee, Spices, Milk etc.



- Largest procurer of Wheat after FCI
- Globally 5th largest leaf tobacco exporter (~40% share in Indian Exports)



- Leveraging Information Technology for the transformational 'e-Choupal' initiative
- Quality & Cost-optimized agri commodity sourcing



**Providing Institutional Support** & Empowering Grassroots Institutions



Rural India's largest Internet-based intervention Servicing 35,000 villages ~4 million farmers

### **Agri Business**

### **Strategy Refresh**





Deliver sustainable competitive advantage to ITC's FMCG Businesses

- high quality & cost competitive agri sourcing



Build a robust portfolio of **value-added products** - Establish B2B & B2C brands Develop a **Future Ready portfolio** - Organic/Food safe/Attribute/MAPE



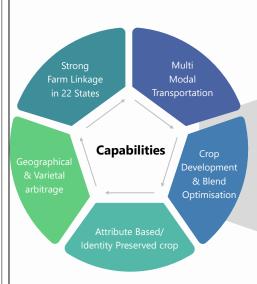
Build **Digitally Powered & Climate Smart** Agri Value Chains Reengineer commodity sourcing through **FPO networks** 

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### **Agri Business**

Strategic Sourcing for Foods Business
Highest Quality Standards @ Competitive Cost







### **Wheat**

Securing identity preserved, superior wheat with minimal logistics cost





### Potato

Security of Supply Yield improvement Proximal to Manufacturing





### Fruit Pulp

Develop supply chain & source superior quality Indian fruit pulp at competitive price







### **Spices**

Sourcing Food Safe products, Develop new products



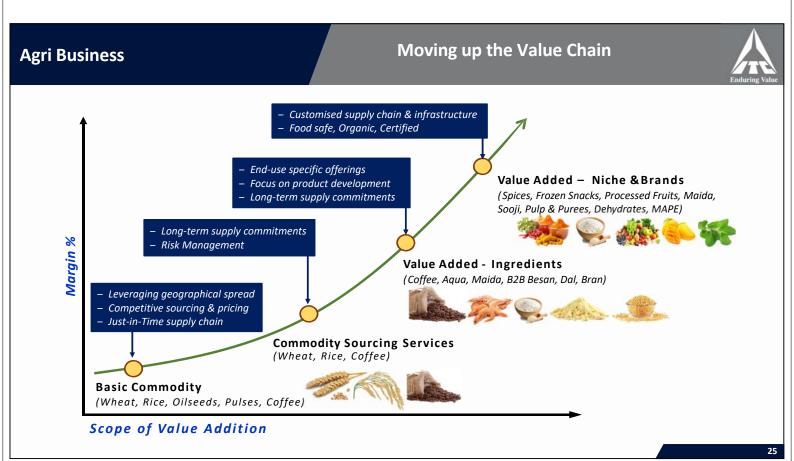


### Milk

Sourcing of high quality milk through farmer network, deployment of milk chillers



**Straddling Multiple Agri Value Chains** 





### **Augmenting the Value Added Portfolio**





ITC Master Chef Frozen Prawns



ITC Farmland Frozen Vegetables



ITC Master Chef
Dehydrated Onions & Mango Pulp



ITC Farmland Potato, Tomato Puree & Apples



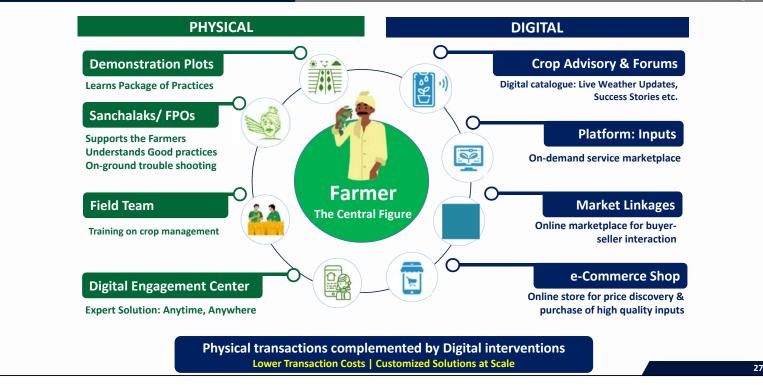
Organic Spices for B2B channel



Maida, Suji, Dal & Besan for B2B Channel

### A Phy-Gital Model







## ITC's Sustainability Initiatives

### **ITC's Approach to Sustainability**

### **Responsible Competitiveness**



### **Building a Secure, Sustainable & Inclusive Future**

Innovative Business Models that synergise Extreme Competitiveness with Environmental Stewardship and Exemplary Social contribution.

### **Enabling Impactful Outcomes**

### **Climate Resilience**

Water Stewardship
Afforestation
Climate Smart Villages
Renewable Energy
Green Buildings
Benchmarked Energy &
Water Consumption

### **Livelihood Creation**

Robust Agri-Value Chains
Agro-Forestry
Women Empowerment
Primary Education
Vocational Education
Livestock Development

### **Strategic Partnerships**

PPPs with Government & Local Communities

Internationally & Nationally renowned organisations

**Civil Society Orgs** 

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### A Global Exemplar in Sustainability





Pioneer of green building movement in India: Established 30 green buildings







World's highest rated green building: ITC Green Centre, Gurugram



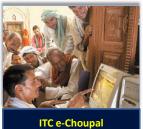
World's largest LEED® Platinum certified green hotel: ITC Grand Chola, Chennai



World's first LEED® Platinum certified data centre: ITC Sankhya, Bengaluru

### **Impactful Social Performance**

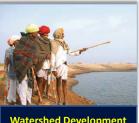




4 Million Farmers empowered



Over 8,27,000 acres greened



**Watershed Development** Over 11,56,000 acres covered



Livestock Development Over 18.70,000 milch animals covered



1 crore Citizens

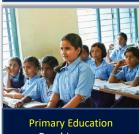


benefitted

over 76,300 poor women



**Skilling & Vocational** Training
Covering over 86,300 youth



Reaching over 8,13,000 Children



Over 37,700 toilets built

**Pioneer of Green Building** movement in India 30 platinum rated green buildings

### Sustainability 2.0: 2030 Targets

### Going Beyond 'Net Zero'



CO<sub>2</sub> Sequestration

From 2x now to 4x of CO2 emissions

Specific GHG **Emissions** 



Rainwater **Harvesting Potential** 

> From 3x now to 5x of Net consumption

**Specific Water** consumption



Renewable Energy (RE)

From 41% now to 50 % of total energy consumption

**Specific Energy** Consumption



**Sustainable Packaging Plan** 

Recyclability

100% 🕰 recyclable, reusable or compostable **Plastic Neutrality** 



Sustainable waste mgmt., innovative substitutes, optimisation

Livelihood Generation From 6 million to 10 million

**Biodiversity** 2.5 lac acres

**Climate Smart** Villages 3 lac acres

### **Top ESG Ratings**





ITC rated AA by MSCI-ESG

Highest amongst Global Tobacco cos.

Dow Jones Sustainability Indices

ITC included in **Dow Jones Sustainability Emerging Markets Index** 

Recognition of being a sustainability leader in the industry & Company's commitment to People and Planet.

ALLIANCE FOR WATER STEWARDSHIP

Powered by the S&P Global CSA

ITC PSPD - Kovai Unit, awarded Alliance for Water Stewardship Platinum-level Certification

Highest recognition for water stewardship in the world - second facility globally, first in India.

\* ESG : Environmental, Social and Governance

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### **Awards & Accolades**

### **Globally Recognised Sustainability Interventions**









**World Business & Development Award** 

**Inaugural UNDP-ICC Award** 

**Sustainability Leadership Award** 





The Stockholm Challenge Award

**Development Gateway Award** 

### **Awards & Accolades**

### **Corporate Governance**







'Best Governed Company' @ 20th ICSI National Award for Excellence in Corporate Governance 2020



Porter Prize 2017 for 'Excellence in Corporate Governance and Integration'

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# Enduring Value

# A passion for profitable growth....





...in a way that is sustainable



.... and inclusive



### **Thank You**